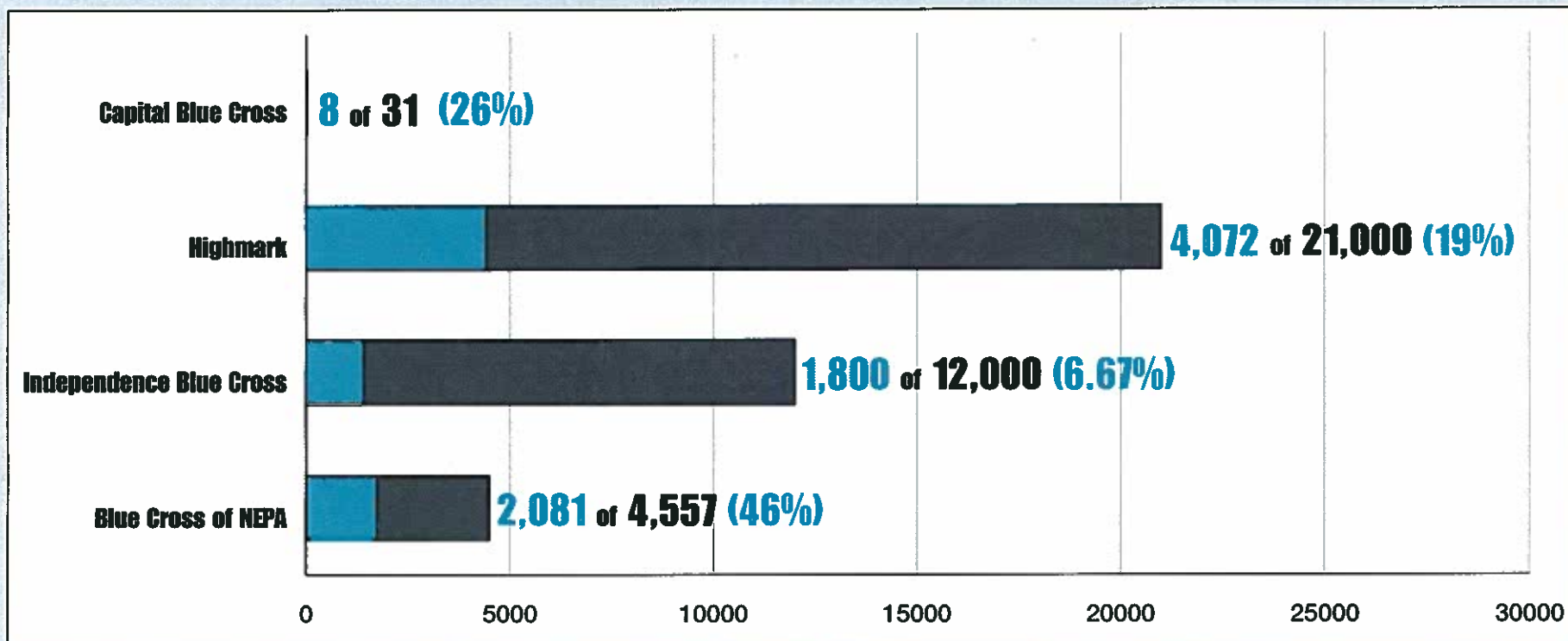


adultBasic Customers Enrolling Special Care

TOTAL adultBasic Customers: 37,588

TOTAL adultBasic Customers enrolled in Special Care: 7,961 (21%)



Source: Blue Cross & Blue Shield Insurers, 3/25/11